Management Financial Commentary

The audited financial statements and accompanying notes provide a comparison of current year financial results to the prior year financial results. The following comments do not form part of the audited financial statements and are solely management's commentary around how the current year's results compared to the Plan for the year.

Premium growth in 2021 was planned at 8% and finished the year at 6%. Reinsurance costs exceeded plan by almost 9% due to rising rates in the reinsurance market. From a growth perspective, we have moderated our growth expectations going forward and will continue to look for opportunities to utilize our capital to retain more premium to our own account where practical.

In 2021, our loss ratio of 61.1% was ahead of our plan of 64%. This was higher than 2020 at 57.5% which was impacted by the reduced claims frequency due to Covid-19 lockdowns and reduced automobile usage. We have seen new claims reports slowly return toward more normal levels through 2021. Our expense ratio was 38.8% compared to plan of 39.8% due to positive results from the wind up of our defined benefit pension plan offset by some increased distribution costs as a result of strong underwriting profitability. This resulted in an Underwriting Profit of \$3 million compared to a loss of \$5.2 million in our plan. Moving forward, our plans will trend toward a target of an underwriting profit as we continue to realize benefits of growing our revenues in a more effective expense environment due to concerted internal efforts as well as our investment in technology.

Investment income was planned at \$7.8 million and finished the year at \$17.6 million. This helped us achieve an addition of \$13.6 million to capital compared to a planned addition of \$1.9 million.

We continue to be a well-capitalized mutual insurer focused on consistency and predictability of both rates and service for the benefit of our members and distribution partners in the communities we serve.





ANNUAL REPORT 2021

individuals. together.

Financial Statements (In Canadian dollars)

THE COMMONWELL MUTUAL INSURANCE GROUP

And Independent Auditors' Report thereon

Year ended December 31, 2021



KPMG LLP Bay Adelaide Centre 333 Bay Street, Suite 4600 Toronto ON M5H 2S5 Canada Tel 416-777-8500 Fax 416-777-8818

INDEPENDENT AUDITORS' REPORT

To the Policyholders of The Commonwell Mutual Insurance Group

Opinion

We have audited the financial statements of The Commonwell Mutual Insurance Group (the Entity), which comprise:

- the statement of financial position as at December 31, 2021
- the statement of comprehensive income for the year then ended
- · the statement of cash flows for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies.

(Hereinafter referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Entity as at December 31, 2021, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *"Auditors' Responsibilities for the Audit of the Financial Statements"* section of our auditors' report.

We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

KPMG LLP, an Ontano limited liability partnership and member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited a private English company limited by guarantee KPMG Canada provides services to KPMG LLP.



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Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB), and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.



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- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness
 of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

KPMG LLP

Chartered Professional Accountants, Licensed Public Accountants

Toronto, Canada

February 24, 2022

Statement of Financial Position (In thousands of Canadian dollars)

December 31, 2021, with comparative information for 2020

	2021	2020
Assets		
Cash	\$ 19,725	\$ 14,514
Receivables (note 15)	72,794	65,883
Investment income due and accrued	906	991
nvestments (note 5)	403,158	366,349
Equity accounted investees (note 5)	54	-
Reinsurers share of provision for unpaid claims (note 6)	25,408	28,839
Property, plant, and equipment (note 7)	8,190	10,671
Intangible assets (note 7)	24,713	29,277
Other assets (note 8)	825	-
Prepaid expenses	1,660	1,766
Deferred policy acquisition costs (note 6)	21,841	20,655
	\$ 579,274	\$ 538,945
Liabilities		
Commissions payable	\$ 3,324	\$ 3,134
Accounts payable and accrued liabilities (note 16)	23,450	24,829
Unearned premiums (note 6)	112,230	106,101
Unpaid claims and adjustment expenses (note 6)	191,986	169,905
Income taxes payable (note 10)	794	2,742
Deferred income taxes (note 10)	2,059	641
	333,843	307,352
Members' surplus:		
Retained earnings, beginning of year	230,641	219,497
Philanthropy fund (note 19)	1,161	952
Net income	13,629	11,144
	245,431	231,593

See accompanying notes to financial statements.

ON BEHALF OF THE BOARD OF DIRECTORS OF THE COMMONWELL MUTUAL INSURANCE GROUP

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Gord Lodwick, Board Chair

Rick Carter, Audit Committee Chair

Statement of Comprehensive Income (In thousands of Canadian dollars)

Year ended December 31, 2021, with comparative information for 2020

	2021	2020
Premiums written:		
Direct premium written	\$ 219,623	\$ 207,112
Reinsurance ceded	(15,186)	(14,585)
Change in unearned premium	(6,129)	(10,044)
Net premiums earned	198,308	182,483
Service charges	2,672	2,445
Underwriting revenue	200,980	184,928
Claims and adjustment expenses:		
Claims incurred	99,252	86,667
Adjustment expenses incurred	20,412	18,289
Reinsurance recovery incurred	1,429	(9)
Net claims and adjustment expenses incurred (note 6)	121,093	104,947
Commission and other acquisition costs (note 6)	45,189	40,208
Other operating and administrative expenses (note 12(a))	40,045	56,742
Internal adjusting expenses	(8,370)	(9,450)
Total	76,864	87,500
Underwriting expenses	197,957	192,447
Underwriting income (loss)	3,023	(7,519)
Interest income and dividends	9,016	9,122
Realized gain on investments	6,261	7,332
Change in unrealized gain on investments	3,653	6,955
Investment expenses	(1,338)	(1,355)
Total investment operations (note 13)	17,592	22,054
Other expense (note 12(b))	(1,766)	(449)
Income before income taxes	18,849	14,086
Income tax expense (note 10)	5,220	2,942
Net income and comprehensive income	\$ 13,629	\$ 11,144

See accompanying notes to financial statements.

Statement of Cash Flows

(In thousands of Canadian dollars)

Year ended December 31, 2021, with comparative information for 2020

	2021	2020
Cash provided by (used in):		
Operating activities:		
Net income	\$ 13,629	\$ 11,144
Adjustments for:		
Depreciation and amortization	6,350	6,346
Asset held for sale	427	-
Philanthropy accrual	583	478
Interest and dividend income	(9,016)	(9,122)
Provision for income taxes	5,220	2,942
Realized gain on investments	(6,261)	(7,332)
Change in unrealized gain on investments	(3,653)	(6,955)
Bad debt reserve	-	100
Pension plan accrual	(4,221)	866
	(10,571)	(12,677)
Changes in non-cash operating items:		
Prepaid expenses	106	(118)
Other receivables	(493)	52
Accounts payable and accrued liabilities	3,098	8,378
	2,711	8,312
Changes in insurance contract related balances, provisions:		
Change in premiums and due from reinsurer	(6,417)	(4,913)
Change in deferred policy acquisition expenses	(1,186)	(1,829)
Change in unearned premiums	6,129	10,045
Change in provision for unpaid claims and		
adjustment expenses and reinsurers' share of	25,512	15 265
provision for unpaid claims	25,512	15,365 18,668
Cash flows related to interest, dividends and income taxes:		
Interest and dividends received	9,175	9,241
Income taxes received	(5,749)	404
	3,426	9,645
Total cash inflows from operating activities	33,233	35,092
Investing activities		
Sale of investments	189,376	217,285
Purchase of investments	(217,280)	(241,064)
Philanthropy payments	284	(269)
Purchase of property, plant and equipment and intangible assets	(635)	(839)
Transfer of assets in progress to property, plant and equipment	77	(000)
Broker loans, principal repayment, net of issuance	164	(1,470)
	(28,014)	(26,357)
Financing activities:		
Finance leases	(8)	(11)
Increase in cash	5,211	8,724
Cash, beginning of year	14,514	5,790
Cash, end of year	\$ 19,725	\$ 14,514

See accompanying notes to financial statements.

Notes to Financial Statements (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

The Commonwell Mutual Insurance Group (the "Company") is incorporated under the laws of Ontario and is subject to the Ontario Insurance Act. It is licensed to write property, liability, automobile ("auto"), farm and marine insurance in Ontario. The Company's head office is located at 336 Angeline Street South, Lindsay, Ontario.

The Company is subject to rate regulation in auto. Before auto rates can change a rate, filing must be prepared and must include actuarial justification for rate increases or decreases. All filings are approved or denied by Financial Services Regulatory Authority of Ontario ("FSRA"). Rate regulation may affect the auto revenue that is earned by the Company. The actual impact of rate regulation would depend on the competitive environment at the time.

1. Basis of presentation:

These financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board (the "IASB").

These financial statements were prepared under the historical cost convention, as modified by the revaluation of fair value through profit or loss ("FVTPL") assets and insurance contract assets and liabilities.

The financial statements are presented in Canadian dollars ("CDN"), which is also the Company's functional currency, and all values are rounded to the nearest thousand ("CDN \$'000"), unless otherwise indicated.

The preparation of financial statements in compliance with IFRS requires management to make certain critical accounting estimates. It also requires management to exercise judgment in applying the Company's accounting policies. The areas involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 3.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

1. Basis of presentation (continued):

In early 2020, the outbreak of the COVID-19 virus and ensuing global pandemic, along with the economic downturn, have and continue to impact the results of the Company. The effects include but are not limited to decline in interest rates, significant volatility in investment markets and an impact on claims expenses. The duration of impact of the COVID-19 pandemic is unknown at this time and can introduce additional uncertainty around estimates, assumptions and judgments used in preparing these financial statements.

These financial statements have been authorized for issue by the Board of Directors on February 17, 2021.

2. Significant accounting policies:

(a) Insurance contracts:

In accordance with IFRS 4, Insurance Contracts ("IFRS 4"), the Company has continued to apply the accounting policies it applied in accordance with pre-changeover Canadian generally accepted accounting principles.

Balances arising from insurance contracts primarily include unearned premiums, provision for unpaid claims and adjustment expenses, the reinsurer's share of provision for unpaid claims, deferred policy acquisition expenses, and salvage and subrogation recoverable.

(i) Premiums and unearned premiums:

Premiums written comprise the premiums on contracts incepting in the financial year. Premiums written are stated gross of commission's payable to agents and exclusive of taxes levied on premiums.

The Company earns premium income evenly over the term of the insurance policy generally using the pro rata method. The portion of the premium related to the unexpired portion of the policy at the end of the fiscal year is reflected in unearned premiums.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(ii) Deferred policy acquisition expenses:

Acquisition costs are comprised of underwriting salaries and broker commissions. These costs are deferred and amortized over the terms of the related policies to the extent that they are considered to be recoverable from unearned premiums, after considering the related anticipated claims and expenses.

(iii) Provision for unpaid claims and adjustment expenses:

Individual loss estimates are provided on each claim reported. In addition, provisions are made for adjustment expenses, changes in reported claims and for claims incurred but not reported, based on past experience and business in force. The estimates are regularly reviewed and updated, and any resulting adjustments are included in comprehensive income.

Claim liabilities are carried on a discounted basis including provision for adverse deviation based on accepted actuarial practice as permitted by the FSRA.

(iv) Liability adequacy test:

At each reporting date the Company performs a liability adequacy test on its insurance liabilities less deferred policy acquisition expenses to ensure the carrying value is adequate, using current estimates of future cash flows, taking into account the relevant investment return. If that assessment shows that the carrying amount of the liabilities is inadequate, any deficiency is recognized as an expense to the statement of comprehensive income initially by writing off the deferred policy acquisition expense and subsequently by recognizing an additional claims liability.

(v) Reinsurer's share of provision for unpaid claims:

The Company enters into reinsurance contracts in the normal course of business in order to limit potential losses arising from certain exposures. Reinsurance premiums are accounted for in the same period as the related premiums for the direct insurance business being reinsured. Reinsurance liabilities, comprised of premiums payable for the purchase of reinsurance contracts, are included in accounts payable and accrued liabilities and are recognized as an expense when due.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

Expected reinsurance recoveries on unpaid claims and adjustment expenses are recognized as assets at the same time and using principles consistent with the Company's method for establishing the related liability.

(vi) Salvage and subrogation recoverable:

In the normal course of business, the Company obtains the ownership of damaged property, which they resell to various salvage operations. Unsold property is valued at its estimated net realizable value.

Where the Company indemnifies policyholders against a liability claim, it acquires rights to subrogate its claim against other parties. These claims are reflected at the time subrogation is received.

(b) Structured settlements, Fire Mutual Guarantee Fund and financial guarantee contracts:

The Company enters into annuity agreements with various life insurance companies to provide for fixed and recurring payments to claimants. Under such arrangements, the Company's liability to its claimants is substantially transferred, although the Company remains exposed to the credit risk that life insurers fail to fulfil their obligations.

The Company is a member of the Fire Mutual Guarantee Fund (the "Fund"). The Fund was established to provide payment of outstanding policyholders' claims if a member company becomes bankrupt. As a result, the Company may be required to contribute assets equal to their proportionate share in meeting this objective.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(c) Financial instruments:

The Company classifies its financial instruments into one of the following categories based on the purpose for which the asset was acquired, or liability incurred. All transactions related to financial instruments are recorded on a trade date basis. The Company's accounting policy for each category is as follows:

(i) Loans and receivables:

These assets are non-derivative financial assets resulting from the delivery of cash or other assets by a lender to a borrower in return for a promise to repay on a specified date or dates, or on demand. They are initially recognized at fair value plus transaction costs that are directly attributable to their acquisition or issue and subsequently carried at amortized cost, using the effective interest rate method, less any impairment losses.

Impairment provisions are recognized when there is objective evidence (such as significant financial difficulties on the part of the counterparty or default or significant delay in payment) that the Company will be unable to collect all of the amounts due under the terms receivable, the amount of such a provision being the difference between the net carrying amount and the present value of the future expected cash flows associated with the impaired receivable. For premiums receivable and amounts due from reinsurer, which are reported net, such provisions are recorded in a separate allowance account with the loss being recognized in comprehensive income. On confirmation that the amounts receivable will not be collectable, the gross carrying value of the asset is written off against the associated provision.

(ii) Held-to-maturity ("HTM") investments:

These are non-derivative financial assets traded in an active market with fixed or determinable payments and a fixed maturity that the Company has the positive intention and ability to hold to maturity.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

These are initially recognized at fair value plus transaction costs that are directly attributable to their acquisition or issue and subsequently carried at amortized cost, using the effective interest rate method, less any impairment losses. Impairment provisions are recognized when there is objective evidence (such as significant financial difficulties on the part of the counterparty or default or significant delay in payment) that the Company will be unable to collect all of the amounts due. On confirmation that the investment will not be realized, the gross carrying value of the investment is written off against comprehensive income.

(iii) FVTPL:

These assets are comprised of portfolio investments consisting of investments in equity instruments (which include certain pooled funds) and debt securities. These instruments are carried at fair value in the statement of financial position with changes in fair value recognized in income. The Company uses quoted market prices for equity instruments quoted in an active market (Level 1), and quoted prices as at year end for bonds and items not traded in an active market, but have observable inputs (Level 2).

For investments with non-observable inputs supported by little or no market activity (Level 3), they are initially measured at fair value at their transaction price. After initial measurement, the fair value of Level 3 assets and liabilities is determined using valuation models, discounted cash flow methodologies, or similar techniques.

(iv) Other financial liabilities:

Other financial liabilities include all financial liabilities and comprise accounts payable and accrued liabilities and other short-term monetary liabilities. These liabilities are initially recognized at fair value net of any transaction costs directly attributable to the issuance of the instrument and subsequently carried at amortized cost using the effective interest rate method, which ensures that any interest expense over the period to repayment is at a constant rate on the balance of the liability carried in the statement of financial position. Interest expense in this context includes initial transaction costs and premiums payable on redemption, as well as any interest while the liability is outstanding.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(d) Property, plant and equipment:

Property, plant and equipment are initially recorded at cost and subsequently measured at cost less accumulated depreciation and accumulated impairment losses, with the exception of land which is not depreciated. Depreciation is recognized in comprehensive income and is provided over the estimated useful life of the assets:

The building is recorded at cost less salvage value and is estimated on a straight-line basis as follows:

Buildings:	
Roof	10 years
HVAC	20 years
Buildings	40 years
Furniture and fixtures	10 years

Depreciation on the remaining asset categories is provided using the declining-balance method at the following rates:

Parking lot	8%
Vehicles	30%
Computer equipment	30%
computer equipment	0070

Leasehold improvements are initially recorded at cost and depreciated on a straight-line basis over the term of the lease:

Leasehold improvements	5 years

Depreciation methods, useful lives and residual values are reviewed annually and adjusted if necessary.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(e) Intangible assets:

Intangible assets consist of computer software development costs which are not integral to the computer hardware owned by the Company. Software is initially recorded at cost and subsequently measured at cost less accumulated depreciation and accumulated impairment losses. Software is depreciated on a straight-line basis over its estimated useful life of seven years. The depreciation expense is included in other operating and administrative expenses in the statement of comprehensive income.

Intangible assets include the purchase of customer lists from agents. These purchases typically have a useful life of five years and are amortized over that period.

(f) Impairment of non-financial assets:

Non-financial assets are subject to impairment tests whenever events or changes in circumstances indicate that their carrying amount may not be recoverable. Where the carrying value of an asset exceeds its recoverable amount, which is the higher of value in use and fair value less costs to sell, the asset is written down accordingly.

For the purpose of assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Where it is not possible to estimate the recoverable amount of an individual asset, the impairment test is carried out on the asset's cash-generating unit, which is the lowest group of assets in which the asset belongs for which there are separately identifiable cash flows.

Impairment charges are included in comprehensive income.

(g) Income taxes:

The Company records income taxes on the tax liability basis. Income tax expense comprises current and deferred taxes. Current and deferred taxes are recognized in comprehensive income, except to the extent that it relates to items recognized directly in members' surplus.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

Under this method, current income taxes are recognized for the estimated income taxes payable or receivable on taxable income or loss for the current year and any adjustment to income taxes in respect of previous years. Current income taxes are determined using tax rates and tax laws that have been enacted or substantively enacted by the year end date.

Deferred tax assets and liabilities are recognized where the carrying amount of an asset or liability differs from its tax base, except for taxable temporary differences arising on the initial recognition of goodwill and temporary differences arising on the initial recognition of an asset or liability in a transaction which is not a business combination and at the time of the transaction affects neither accounting or taxable profit or loss.

Recognition of deferred tax assets for unused tax losses, tax credits and deductible temporary differences is restricted to those instances where it is probable that future taxable profit will be available against which the deferred tax asset can be utilized. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realized.

The amount of the deferred tax asset or liability is measured at the amount expected to be recovered from or paid to the taxation authorities. This amount is determined using tax rates and tax laws that have been enacted or substantively enacted by the year end date and are expected to apply when the liabilities (assets) are settled (recovered).

(h) Pension plan:

The Company participates in a multi-employer defined benefit ("DB") pension plan and a defined contribution ("DC") plan. The Company accounts for recognized contributions as an expense in the year to which they relate.

The DB pension plan was closed effective December 31, 2017, whereby DB members are eligible to participate in the DC pension plan effective from January 1, 2018. The Company received regulatory approval to wind up the DB pension plan in early 2021 and all liabilities have been settled and closed during the calendar year 2021.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(i) Provisions:

Provisions are recognized for liabilities of uncertain timing or amounts that have arisen as a result of past transactions, including legal, equitable or constructive obligations. The provision is measured at the best estimate of the expenditure required to settle the obligation at the reporting date.

(j) Leases:

Recognition and measurement:

At inception or on reassessment of a contract that contains a lease component, the Company allocates the consideration in the contract to each lease component on the basis of their relative stand-alone prices. However, for the leases of land and buildings in which it is a lessee, the Company has elected not to separate non-lease components and account for the lease and non-lease components as a single lease component.

At the lease commencement date, the Company recognizes a lease liability and right of use asset for all lease obligations as a lessee, except for the following recognition exemptions that the Company has elected to use: lease contracts that at the commencement date have a lease term of 12 months or less and that do not contain a purchase option and lease contracts for which the underlying asset is of low value (equal to or less than \$7,000 per independent asset). The Company recognizes the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Generally, the Company uses its incremental borrowing rate as the discount rate.

The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of right-of-use assets are determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

(k) Investments in equity-accounted investee:

The Company's interests in equity-accounted investees comprise interests in a joint venture.

A joint venture is an arrangement in which the Company has joint control, whereby the Company has rights to the net assets of the arrangement, rather than rights to its assets and obligations for its liabilities.

Interests in joint ventures are accounted for using the equity method. They are initially recognized at cost, which includes transaction costs. Subsequent to initial recognition, the financial statements include the Company's share of the profit or loss and OCI of equity-accounted investees, until the date on which significant influence or joint control ceases.

(I) Assets held for sale:

Non-current assets, or disposal groups comprising assets and liabilities, are classified as held-for-sale if it is highly probable that they will be recovered primarily through sale rather than through continuing use.

Assets that are immediately available for sale and for which a sale is highly probable are classified as assets held for sale. The net assets or disposal groups held for sale are measured at the lower of the carrying amount and fair value less costs to sell. Depreciation ceases when assets are classified as held for sale. At each statement of financial position date, the value of the assets held for sale is reviewed to determine whether any provision adjustments should be recorded due to a change in their fair value less costs to sell and is recognized in profit or loss.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(m) Future accounting changes:

(i) IFRS 17, Insurance Contracts ("IFRS 17"):

In May 2017, the IASB issued IFRS 17, which is effective for years beginning on or after January 1, 2021. In June 2020, an amended version of IFRS 17 was released that pushed back the effective date to January 1, 2023.

IFRS 17 will replace IFRS 4 and will change the fundamental principles used by the Company for recognizing and measuring insurance contract liabilities. The standard requires a company to measure insurance contracts using current estimates and assumptions that reflect the timing of cash flows and any uncertainty relating to insurance contracts. Additionally, IFRS 17 requires a company to recognize profits as it delivers insurance services, rather than when it receives premiums. It will also significantly change the format of the financial statements, including presentation and disclosure.

On transition to IFRS 17, if the full retrospective application to a group of insurance contracts is impracticable, the modified retrospective or fair value methods may be used.

The Company intends to adopt IFRS 17 in its financial statements for the annual period beginning on January 1, 2023 the Company is assessing the impact of this standard and expects that it will have a significant impact on the financial statements. However, the Company is not able to estimate reasonably the quantitative impact that IFRS 17 will have on its financial statements at the present time.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

2. Significant accounting policies (continued):

(ii) IFRS 9, Financial Instruments ("IFRS 9"):

In July 2014, the IASB issued the final version of IFRS 9, which replaces International Accounting Standard ("IAS") 39, Financial Instruments: Recognition and Measurement ("IAS 39"). IFRS 9 includes guidance on the classification and measurement of financial instruments, impairment of financial assets, and hedge accounting. Financial asset classification is based on the cash flow characteristics and the business model in which an asset is held. The classification determines how a financial instrument is accounted for and measured. IFRS 9 also introduces an impairment model for financial instruments not measured at FVTPL that requires recognition of expected losses at initial recognition of a financial instrument and the recognition of a full lifetime of expected losses if certain criteria are met. In addition, a new model for hedge accounting was introduced to achieve better alignment with risk management activities.

In September 2016, the IASB issued amendments to IFRS 4, to allow insurance entities whose predominant activities are to issue insurance contracts within the scope of IFRS 4, an optional temporary exemption from applying IFRS 9 until the effective date of IFRS 17 (the "deferral approach") to align with the Company's adoption of IFRS 17. In June 2020, the IASB amended IFRS 4 once again to permit the deferral of IFRS 9 adoption to January 1, 2023 to align with the new effective date of IFRS 17. The Company qualifies and intends to elect the deferral approach permitted under the amendments. Consequently, the Company will continue to apply IAS 39, the existing financial instrument standard until its expiry.

The Company is currently assessing the impact of the adoption of IFRS 9 and expects some impact which cannot be quantified at this time.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

3. Critical accounting estimates and judgments:

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of income and expenses during the year. Estimates and judgments are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Actual results may differ from estimates made.

Estimates:

The effect of a change in an accounting estimate is recognized prospectively by including it in income in the period of the change, if the change affects that period only; or in the period of the change and future periods if the change affects both.

The estimates and assumptions that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

(a) Provision for unpaid claims:

The estimation of the provision for unpaid claims and adjustment expenses and the related reinsurer's share are the Company's most critical accounting estimates. There are several sources of uncertainty that need to be considered by the Company in estimating the amount that will ultimately be paid on these claims.

The Company establishes claims liabilities to cover the estimated liability for the payment of all losses, including adjustment expenses incurred with respect to insurance contracts underwritten by the Company. The ultimate cost of claims liabilities is estimated by the Company's actuary using a range of standard actuarial claims projection techniques in accordance with generally accepted actuarial methods. More details are included in notes 6 and 18.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

3. Critical accounting estimates and judgments (continued):

(b) Impairment of HTM investments, loans and receivables:

The Company determines that HTM investments, loans and receivables are impaired when there has been a significant or prolonged decline in fair value below cost. The determination of what is significant or prolonged requires judgment. In making this judgment, the Company considers among other factors, the normal volatility in market prices, the financial health of the investee, debtor and payor and industry and sector performance. Impairments are charged to income.

(c) Provision for wind-up on pension plan:

The estimate of the provision for the DB pension plan liability is based on management's and pension plan actuary's best estimate of the Company's share of the deficiency to fund its share of the DB pension plan deficiency as of December 31, 2020 as a result of the wind up of the Company's share of the plan effective December 2018. Management has used this methodology in the past to calculate the liability using the ratio of the employer's total pensionable earnings to the DB pension plan's pensionable earnings. The DB pension plan agreement does not specify a funding methodology regarding any unfunded pension deficiency. Material adjustments may occur during the process of the wind up of the Company's share of the plan. As of December 31, 2021, the DB pension plan has been wound up.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

4. Financial instrument classification:

The carrying amount of the Company's financial instruments by classification is as follows:

2021	FVTPL		FVTPL HTM		Loans and receivables		Other financial liabilities		Total	
Cash	\$	19,725	\$	_	s	-	\$	-	\$	19,725
Investment income due and										
accrued		-		-		906		-		906
Short-term investments		25,907				-		-		25,907
Bonds		197,768		25,970		_		-		223,738
Pooled funds:										
Equity pooled funds		93,989		-		_		-		93,989
Mortgage pooled funds		35,918		-		-		-		35,918
Real estate trust		19,507				-				19,507
Other invested assets		-		-		4,098		-		4,098
Receivables		_		_		72,794		_		72,794
Commissions payable		-		-		_	9	(3,324)		(3,324
Accounts payable and										•
accrued liabilities		-		-		-	(2	23,450)		(23,450
	\$	392,814	\$	25,970	\$	77,798	\$ (2	26,774)	\$	469,808

2020	FVTPL		нтм		Loans and receivables		Other financial liabilities		Total
2020	 FVIPL	_		rece	ivables	liai	Jiillies		Total
Cash	\$ 14,514	\$	_	\$	-	\$	_	\$	14,514
Investment income due and									
accrued	-		-		991		-		991
Short-term investments	18,491		-		-		-		18,491
Bonds	188,681		24,764		-		-		213,445
Pooled funds:									
Equity pooled funds	81,883		-		-		-		81,883
Mortgage pooled funds	34,777		-		-		_		34,777
Real estate trust	13,521		-		-		-		13,521
Other invested assets	_		-		4,232		-		4,232
Receivables	-		-		65,884		-		65,884
Commissions payable	-		-		-	(3,134)		(3,134
Accounts payable and									
accrued liabilities	-		-		-	(2	4,829)		(24,829
	\$ 351,867	\$	24,764	\$	71,107	\$ (2	7,963)	\$	419,775

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments:

The following tables provide a comparison between carrying value and fair value information of investments by type of security and issuer. The maximum exposure to credit risk would be the fair value as shown below:

2021	(Carrying value of FVTPL	Carrying value of HTM	Carrying value of loans and receivables	Total carrying value	Total fair value
Short-term investments	\$	25,907	\$ -	\$ -	\$ 25,907	\$ 25,907
Bonds issued by:						
Federal		72,269	4,614	_	76,883	76,944
Provincial		44,081	13,122	_	57,203	57,505
Municipal		-	1,075		1,075	1,103
Corporate:			- 1			
A or better		70,887	4,192		75,079	75,219
B to BBB		10,531	2,967	_	13,498	13,549
		197,768	25,970	-	223,738	224,320
Pooled funds		149,415	-	-	149,415	149,415
Other investments:						
Guarantee Fund		-	-	396	396	396
Loans receivable		-	-	3,702	3,702	3,702
		-	-	4,098	4,098	4,098
Total investments	\$	373,090	\$ 25,970	\$ 4,098	\$ 403,158	\$ 403,740

2020	C	Carrying value of FVTPL	Carrying value of HTM	Carryi value loans a receivabl	of nd		Total carrying value		Tota fair value
Short-term investments	s	18,491	\$ –	\$	-	s	18,491	s	18,491
Bonds issued by:									
Federal		54,580	4,438				59,018		59,277
Provincial		51,545	10,824		-		62,369		63,122
Municipal		223	1,465				1,688		1,758
Corporate:									
A or better		66,340	6,525		-		72,865		73,340
B to BBB		15,993	1,512		-		17,505		17,605
		188,681	24,764		-		213,445		215,102
Pooled funds		130,181	-				130,181		130,181
Other investments:									
Guarantee Fund		-	-	3	65		365		365
Loans receivable		-	-	3,8	67		3,867		3,867
		-	-	4,2	32		4,232		4,232
Total investments	\$	337,353	\$ 24,764	\$ 4,2	32	\$	366,349	\$	368,006

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

The following tables provides an analysis of investments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities using the last quoted price;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

2021	Level	1 Leve	2 Level	3 Total
Treasury bills	\$ 17,20	7 \$ 8,7	00 \$ -	- \$ 25,907
Bonds	Ψ 17,20	- 223,73		- 223,738
Pooled funds		- 93,99		
Guarantee Fund			96 -	- 396
Loans receivable		-	- 3,702	
Total	\$ 17,20	7 \$ 326,82	24 \$ 59,127	7 \$ 403,158
	<u>.</u>			
2020	Level	1 Leve	2 Level 3	3 Total
Treasury bills	\$ 18,49		- \$ -	- \$ 18,491
Bonds	\$ 18,49	- 213,4	45 -	- 213,445
Bonds Pooled funds	\$ 18,49	- 213,4 - 81,8	45 - 83 48,298	- 213,445 3 130,181
Bonds Pooled funds Guarantee Fund	\$ 18,49	- 213,4 - 81,8	45 - 83 48,298 65 -	- 213,445 3 130,181 - 365
Bonds Pooled funds	\$ 18,49	- 213,4 - 81,8	45 - 83 48,298	- 213,445 3 130,181 - 365

*Included in Level 2 bonds are fixed income securities of \$25,970 (2020 - \$24,764) that are HTM, which have a fair value of \$26,553 (2020 - \$26,421).

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

Transfers between levels are considered to have occurred at the date of the event or change in circumstances that caused the transfer. There were no transfers between Level 1, Level 2 and Level 3 for the year ended December 31, 2021.

For the Level 3 investments in loans, fair value is estimated using a discounted cash flow model, which includes some assumptions that are not supported by observable market prices or rates. In determining fair value, expected cash flows and market rates of interest were obtained and used. The Company receives personal or corporate guarantees for loans.

For the Level 3 investments in pooled funds, fair value is determined by the fund manager with the use of independent property appraisals and reported by the custodian monthly. The pooled funds relate to investments in commercial mortgages and commercial, retail and industrial properties through limited partnership investments in a real estate trust. Our investment consultant monitors performance of the funds relative to stated objectives and a benchmark comprised of other Canadian institutional real estate portfolios.

Inherent in the real estate portfolio is risk related to interest rate exposure for the mortgage holdings, valuation risk to the properties and risk of default due to uncertainty of rent collectability because of pandemic risk to the broader economy. The Company has been monitoring directly, with the investment managers and our investment consultant, exposure and development to these factors on an ongoing basis. See note 18(c) for diversification limits in the investment portfolio.

During the years ended December 31, 2021 and December 31, 2020 the reconciliation of investments measured at fair value using unobservable inputs (Level 3) is presented as follows:

	2021	2020
Balance, beginning of year	\$ 52,165	\$ 55,319
Purchases	6,611	5,189
Sales	_	(9,000)
Principal repayments	(1,164)	(512)
Realized gain	1	206
Change in unrealized gain	1,514	963
Balance, end of year	\$ 59,127	\$ 52,165

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

Level 2 investments such as bonds, are traded on a market with quoted prices but infrequent recent transactions. Fair value is estimated using quoted market prices adjusted for observable market trends.

Maturity profile of bonds held is as follows:

2024	Within	2 to 5	6 to 10	Over 10	Carrying
2021	1 year	 years	 years	 years	value
нтм	\$ 2,301	\$ 11,305	\$ 11,204	\$ 1,160	\$ 25,970
Held as FVTPL	12,174	128,981	22,025	34,588	197,768
Total	\$ 14,475	\$ 140,286	\$ 33,229	\$ 35,748	\$ 223,738
Percent of total	6	63	15	16	100
2020	 Within 1 year	2 to 5 years	6 to 10 years	Over 10 vears	
	 1 year	years	 years	 years	value
2020 HTM Held as FVTPL	\$	\$	\$	\$ 100000000000000	\$ Carrying value 24,764 188,681
нтм	\$ 1 year 2,740	\$ years 8,897	\$ years 12,689	 years 438 24,708	\$ 24,764

The effective interest rate of the bonds portfolio held is 1.26% (2020 - 0.66%).

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

(a) The following additional disclosure presents the fair value and the amount of change in the fair value of the Company's financial assets as at and for the year ended December 31, 2021, showing separately the fair value of financial assets with contractual terms that give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding ("SPPI") and the fair value of financial assets that do not give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding ("non-SPPI"):

		Total	 200 CO. C.	inancia sets	I			PPI financial assets			
2021 Short-term investments		carrying value	 Fair value	Change in fair value		Fair value		5			
	nents \$ 25,9		\$ 25,907	\$	_	\$	_	\$	_		
Bonds and debentures		223,738	224,320		582		-		-		
Pooled funds		149,415	-		-		149,415		9,628		
Other investments		4,098	-		-		4,098		-		
Total	\$	403,158	\$ 250,227	\$	582	\$	153,513	\$	9,628		

	Tota		SPPI f as	'inanci sets	al	Ν		PI financial issets			
2020 Short-term investments	carrying value		Fair value		ange in r value		Fair value		ange in ir value		
	\$ 18,491		\$ 18,491	\$	_	\$	-	\$	-		
Bonds and debentures	213,445		215,102		1,657		_		_		
Pooled funds	130,181		-		-	13	0,181		2,991		
Other investments	4,232		-		-		4,232		-		
Total	\$ 366,349		\$ 233,593	\$	1,657	\$ 13	4,413	\$	2,991		

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

(b) Credit risk:

2021:

		 Ca	rrying	q value am	ount			F	air value			% of
Credit ratings	Credit risk	FVTPL	-	HTM		Total	FVTPL		HTM		Total	fair value
Bonds and debentures and short-term investments												
AAA AA BBB B	Low Low Low Low Other	\$ 108,071 52,262 52,812 10,530	\$	4,786 10,953 6,760 3,169 302	S	112,857 63,215 59,572 13,699 302	\$ 108,071 52,262 52,812 10,530	S	4,861 11,207 6,945 3,228 311	S	112,932 63,469 59,757 13,758 311	45.1% 25.4% 23.9% 5.5% 0.1%
		\$ 223,675	\$	25,970	\$	249,645	\$ 223,675	\$	26,552	\$	250,227	100.0%
Bonds and debentures and short-term investments rated A or better		95%		87%		94%	95%		87%		94%	

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

2020:

			Ca	rryin	g value am	ount				F	air value			% of
Credit ratings	Credit risk		FVTPL	HTM			Total		FVTPL		HTM		Total	fair value
Bonds and debentures and short-term investments														
AAA AA ABBB B	Low Low Low Other	S	79,066 50,793 61,320 15,993	\$	6,322 9,867 6,964 1,512 99	\$	85,388 60,660 68,284 17,505 99	\$	79,066 50,793 61,320 15,993	\$	6,678 10,536 7,485 1,613 109	\$	85,744 61,329 68,805 17,606 109	36.7% 26.3% 29.5% 7.5%
		\$	207,172	\$	24,764	\$	231,936	\$	207,172	\$	26,421	\$	233,593	100.0%
Bonds and debentures and short-term investments rated A or better			92%		93%		92%		92%		93%		92%	

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

5. Investments (continued):

Equity accounted - investees:

	2021	2020
Balance, beginning of year Interest in joint venture	\$ – 54	\$ -
Balance, end of year	\$ 54	\$ -

First Acre Insurance Inc. ("First Arce") is a joint venture in which the Company has joint control and a 50% ownership interest. First Acre is a Managing General Agency to support the generation and development of agri business related to the insurance business of the Company. First Acre is a Canadian Incorporated entity located in the Province of Ontario. First Acre is not publicly listed.

First Acre is structured as a separate vehicle and the Company has residual interest in the net assets of First Acre. Accordingly, the Company has classified its interest in First Acre as a joint venture. This is in the balance sheet as equity accounted investee.

In accordance with the agreement under which First Acre is established, the Company and the other investor in the joint venture have agreed to make additional contributions of capital in proportion to their interests, if required, up to a maximum combined amount of \$5 million. This commitment has not been recognized in these financial statements.

Subsequent to year end 2021 the Company has extended an additional contribution to capital of \$350,000.

6. Insurance contracts:

(a) Due from reinsurer:

	2021	2020
Balance, beginning of year	\$ 1,348	\$ 2,474
Submitted to reinsurer	5,884	5,884
Received from reinsurer	(6,748)	(7,010)
Balance, end of year	\$ 484	\$ 1,348

At year end, the Company reviewed the amounts owing from its reinsurer and determined that no allowance is necessary.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

(b) Reinsurer's share of provision for unpaid claims:

		2021	 2020
Balance, beginning of year	S	28,839	\$ 35,460
New claims reserve		1,365	1,192
Change in prior years' reserve		216	(215)
Change in IBNR		(1,821)	(1,862)
Change in other items		(1, 189)	895
Submitted to reinsurer		(2,002)	(6,631
Balance, end of year	\$	25,408	\$ 28,839

(c) Deferred policy acquisition expenses:

	2021	2020
Balance, beginning of year	\$ 20,655	\$ 18,826
Commissions	35,811	33,957
Salaries	5,041	5,319
Expensed during the year	(39,666)	(37,447)
Balance, end of year	\$ 21,841	\$ 20,655

Deferred policy acquisition expenses will be recognized as an expense within one year.

(d) Unearned premiums:

	2021	2020
Balance, beginning of the year	\$ 106,101	\$ 96,057
Premiums written	219,623	207,112
Premiums earned during year	(213,494)	(197,068)
Balance, end of the year	\$ 112,230	\$ 106,101

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

The following is a summary of the insurance contract provisions and related reinsurance assets at December 31:

		_	_	 2021	-			_	2020
	Gross	Reir	surance	Net		Gross	Reir	surance	Ne
Outstanding claims provision:									
Long term	\$ 95,547	\$	8,318	\$ 87,229	\$	86,456	\$	9,072	\$ 77,384
Short term	39,565		4,518	35,047		26,236		4,185	22,051
Facility association and other									
residual pools	2,408		-	2,408		2,211		-	2,211
	137,520		12,836	124,684		114,903		13,257	101,646
Provision for claims incurred									
but not reported	54,466		12,572	41,894		55,002		15,582	39,420
	\$ 191,986	\$	25,408	\$ 166,578	\$	169,905	\$	28,839	\$ 141,066

(e) Assumptions for specific claims categories:

The main assumption underlying these techniques is that a company's past claims development experience can be used to project future claims development and hence ultimate claims costs. As such, these methods extrapolate the development of paid and incurred losses, average costs per claim (severity) and average number of claims (frequency) based on the observed development of earlier years and expected loss ratios. Historical claims development is analyzed by accident years, by geographical area, as well as by significant business line and claim type. Catastrophic events are separately addressed, either by being reserved at the face value of loss adjuster estimates in the case of very large losses or separately projected to reflect their future development which might differ from historical data in the case of catastrophic events.

Additional qualitative judgment is used to assess the extent to which past trends may not apply in the future to arrive at the estimated ultimate cost of claims that present the likely outcome from the range of possible outcomes, considering the uncertainties involved ("best estimate"). Actuaries are required to include margins in some assumptions to recognize the uncertainty in establishing this best estimate, to allow for possible deterioration in experience and to provide greater comfort that the actuarial liabilities are sufficient to pay future benefits.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

The principal assumption underlying the claims liability estimates is that the Company's future claims development will follow a similar pattern to past claims development experience.

The ultimate cost of long settlement general liability claims are difficult to predict for several reasons. Claims may not be reported until many years after a policy expires. Changes in the legal environment have created further complications. Court decisions and federal and provincial legislation may dramatically increase the liability between the time a policy is written, and associated claims are ultimately resolved. For example, liability for exposure to toxic substances and environmental impairment, which did not appear likely or even exist when the policies were written, has been imposed by legislators and judicial interpretation. Tort liability has been expanded by some jurisdictions to cover defective workmanship. Provisions for such difficult-to-estimate liabilities are established by examining the facts of tendered claims and adjusted in the aggregate for ultimate loss expectations based upon historical experience patterns and current socioeconomic trends.

The Company must participate in industry automobile residual pools of business and recognizes a share of this business based on its automobile market share. The Company records its share of the liabilities provided by the actuaries of the pools.

(f) Claims and adjustment expenses:

Changes in claims liabilities recorded in the statement of financial position for the year ended December 31 and their impact on claims and adjustment expenses is as follows:

		2021			2020	
	Gross	Ceded	Net	Gross	Ceded	Net
Provision for unpaid claims and adjustment expenses,	100 005			404 400	05 400	105 700
beginning of year	\$ 169,905	\$ 28,839	\$ 141,066	\$ 161,162	\$ 35,460	\$ 125,702
Change in claims reserve: Increase (decrease) in estimated losses and expenses in						
prior years	(7,101)	(6,456)	(645)	245	(5,906)	6,151
Provision for losses and expenses on claims occurring in						
the current year	126,764	5,027	121,737	104,712	5,916	98,796
Payment on claims						
Current year	(55,209)	(15)	(55,194)	(48,980)	(223)	(48,757
Prior years	(42,373)	(1,987)	(40,386)	(47,234)	(6,408)	(40,826
Unpaid claims, end of year,	101.000	05 100	100 570	100.005		
net	\$ 191,986	\$ 25,408	\$ 166,578	\$ 169,905	\$ 28,839	\$ 141,066

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

The change in estimate of losses occurring in prior years is due to changes arising from new information received.

(g) Provision for unpaid claims and adjustment expenses:

The determination of the provision for unpaid claims and adjustment expenses and the related reinsurer's share requires the estimation of three major variables, which are the development of claims, reinsurance recoveries, and future investment income.

The CEO of the FSRA requires that consideration of future investment income be disregarded except in the evaluation of automobile accident benefit claims.

(h) Claim development:

The estimation of claim development involves assessing the future behaviour of claims, taking into consideration the consistency of the Company's claim handling procedures, the amount of information available, the characteristics of the line of business from which the claim arises and historical delays in reporting claims. In general, the longer the term required for the settlement of a group of claims the more variable the estimates. Short settlement term claims are those which are expected to be substantially paid within a year of being reported.

The tables that follow present the development of claims payments and the estimated ultimate cost of claims for the claim years 2012 to 2021. The upper half of the tables shows the cumulative amounts paid or estimated to be paid during successive years related to each claim year. The original estimates will be increased or decreased, as more information becomes known about the original claims and overall claim frequency and severity.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

Gross claims		2012	2013		2014	2015	2016		2017		2018		2019		2020		2021		Total
Gross estimate of cumulativ claims cost: At the end year of claim One year later Two years later Three years later Four years later	e \$	74,667 69,276 69,180 67,259 65,876	\$ 85,995 83,830 81,812 84,087 83,888	s	82,660 86,430 83,748 84,783 86,905	\$ 89,286 88,286 87,974 91,499 91,500	\$ 81,197 79,934 76,001 75,189 72,912	s	111,904 106,249 105,870 106,775 102,192	s	107,599 112,097 112,863 110,880	\$	119,661 121,088 122,557	s	102,962 110,105	s	124,294		
Five years later Six years later Seven years later Eight years later Nine years later		68,011 67,307 66,303 65,961 66,064	82,970 81,477 82,181 81,839		86,033 87,157 84,814	91,329 87,759	72,176												
Current estimate of cumulative claims cost Cumulative payments		66,064	81,839		84,814	87,759	72,176		102,192		110,880		122,557		110,105		124,294	s	962,680
prior year Current year payments		62,864	77,393		82,652	80,903	64,298		86,423		88,849		88,717		48,980		-		681,079
(including ULAE) Cumulative payments		808 63,672	722 78,115		314 82,966	612 81,515	1,850 66,148		4,615 91,038		4,188 93,037		6,049 94,766		23,231 72,211		55,209 55,209		97,598 778,677
Outstanding claims Outstanding claims for years prior Claims handling expense	\$	2,392	\$ 3,724	\$	1,848	\$ 6,244	\$ 6,028	\$	11,154	\$	17,843	\$	27,791	\$	37.894	s	69,085	\$	184,003 1,505 6,478
Total gross outstanding clair	ns											_						\$	191,986

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

6. Insurance contracts (continued):

Net of reinsurance	 2012	 2013	2014		2015	2016	_	2017		2018	2019	 2020	 2021		Tota
Net estimate of cumulative claims cost: At the end year															
of claim	\$ 63,899	\$ 72,060	\$ 76,587	\$	76,677	\$ 71,713	\$	93,559	S	93,299	\$ 110,058	\$ 97,046	\$ 119,267		
One year later	58,734	68,778	77,384		77,053	72,199		91,400		98,072	112,803	103,507			
Two years later	60,269	65,158	75,338		74,944	69,119		91,466		101,290	116,357				
Three years later	57,044	66,345	75,241		77,513	68,977		93,277		100,246					
Four years later	56,170	64,769	77,024		76,897	67,549		90,677							
Five years later	57,212	64,934	76,815		77,441	67,264									
Six years later	56,514	63,924	77,764		74,549										
Seven years later	55,894	64,531	76,157												
Eight years later	55,857	64,582													
Nine years later	55,706														
Current estimate of															
cumulative claims cost Cumulative payments	55,706	64,582	76,157		74,549	67,264		90,677		100,246	116,357	103,507	119,267	\$	868,312
prior year	54,876	62,376	73,760		70,668	60.396		76,133		80,244	86,081	48,757	_		613,291
Current year payments	634	343	747		343	1,724		4,572		3,937	5,445	22,651	55,194		95,590
Cumulative payments	55,510	62,719	74,507		71,011	62,120		80,705		84,181	91,526	71,408	55,194		708,881
Outstanding claims	\$ 196	\$ 1,863	\$ 1,650	s	3,538	\$ 5,144	\$	9,972	\$	16,065	\$ 24,831	\$ 32,099	\$ 64,073	\$	159,431
Outstanding claims for years prior															669
Claims handling expense															6,478
Total net outstanding claims														S	166,578

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

7. Property, plant and equipment and intangible assets:

			Prop	erty, plant	and e	quipmen	t				 	Intan	gible ass	ets		
	Land	Buildings and arking lot		omputer uipment		urniture and fixtures		of use assets	Lea	ements	omputer software	Cu	stomer list	d	Internally eveloped software	Tot
Cost																
Balance, December 31, 2020 Additions Disposals	\$ 631 (170)	\$ 13,594 103 (1,557)	\$	1,800 (1,098)	\$	1,554 _ (20)	\$	271 (11)	\$	409 (409)	\$ 1,816 _ (1,816)	\$	753 532 -	\$	36,147 (76)	\$ 56,97 63 (5,15
Balance, December 31, 2021	\$ 461	\$ 12,140	\$	702	\$	1,534	\$	260	\$	-	\$ -	\$	1,285	\$	36,071	\$ 52,45
Accumulated depreciation																
Balance, December 31, 2020 Depreciation Disposals	\$ -	\$ 4,973 379 (488)	\$	1,143 418 (1,099)	s	1,433 27 (15)	\$	79 57 –	s	409 (409)	\$ 1,756 60 (1,816)	\$	364 257 -	\$	6,870 5,152 -	\$ 17,02 6,35 (3,82
Balance, December 31, 2021	\$ -	\$ 4,864	\$	462	\$	1,445	\$	136	\$	-	\$ -	\$	621	\$	12,022	\$ 19,55
Net book value																
December 31, 2020 December 31, 2021	\$ 631 461	\$ 8,621 7,276	\$	657 240	s	121 89	\$	192 124	\$	-	\$ 60	\$	389 664	\$	29,277 24,049	\$ 39,94 32,90

Certain assets were moved from the continuity schedule to Assets Held For Sale during 2021, relating to certain Land, Building and Furniture adjusted to fair value of \$825. Reference Note 8.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

8. Other assets - assets held for sale:

As at August 1, 2021, the Company offered an operating building, associated land and equipment, for sale. At this time the carrying value of the assets were transferred out of property and equipment (note 7) and recorded as assets held for sale at the estimated fair value less costs to sell of \$825 on the statement of financial position. As a result of this classification, an impairment was recorded in the statement of operations of \$417 in other expenses, refer to note 12(b).

9. Pension plans:

The Company makes contributions to the Ontario Mutual Insurance Association Pension Plan (the "Plan"), which is a multi-employer plan, on behalf of its employees. The Plan is a money purchase plan, with a DB option at retirement available to participating employees, which specifies the amount of the retirement benefit plan to be received by the employees based on length of service and rates of pay. On November 25, 2015, The Board of Directors of the Company approved a motion to convert the accrued benefits of all active Company members under the Ontario Mutual Insurance Association Defined Benefit Plan to a DC provision no later than January 1, 2018. Under the terms of the Plan, the Company is liable for the obligations of other companies participating in the pension should they be unable to satisfy their respective funding requirements.

The Company is one of a number of employers who have pooled the assets and liabilities of the Plan to take advantage of economies of scale in making investment decisions and in minimizing expenses. In the event of a wind-up or withdrawal from the Plan, the Company is responsible for its portion of the deficit and all expenses as determined by the Plan actuary.

The amount contributed to the Plan for 2021 was nil (2020 - nil). The contributions were made for current service and these have been recognized in comprehensive income. The current service amount is determined by the Plan actuary using the projected accrued benefit actuarial cost method.

During the year the Company paid contributions of \$852 (2020 - \$373) to fulfil transfer of certain plan assets to the DC plan and final payment to purchase annuities for DB plan members. Subsequent to these payments and approval from the regulator the DB plan was officially closed.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

9. Pension plans (continued):

On January 1, 2014, the Company implemented a DC plan for new employees. On January 1, 2018 all existing members of the DB plan converted to the DC Plan. The expense relating to the DC plan for 2021 was \$952 (2020 - \$957).

10. Income tax expense:

The significant components of tax expense included in comprehensive income are composed of:

	2021	2020
Current tax expense: Based on current year taxable income	\$ 3,802	\$ 3,057
Deferred tax recovery: Origination and reversal of temporary differences	1,418	(115)
Total income tax expense	\$ 5,220	\$ 2,942

Reasons for the difference between tax expense for the year and the expected income taxes based on the statutory tax rate of 26.5% (2020 - 26.5%) are as follows:

	2021	2020
Income before income taxes	\$ 18,849	\$ 14,086
Expected taxes based on the statutory rate Increase (decrease) in income taxes due to:	\$ 4,995	\$ 3,733
Canadian dividend income not subject to tax	(464)	(620)
Other non-deductible expenses	174	62
Other	515	(233)
Total income tax expense	\$ 5,220	\$ 2,942

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

10. Income tax expense (continued):

The movement in 2021 deferred tax liabilities and assets are:

	b	pening alance, luary 1,		nized in hensive		Closing balance nber 31.
	Jan	2021	compre	income	Decer	2021
Deferred tax liabilities:						
Property, plant and equipment,						
including intangible asset	\$	3,647	\$	(407)	\$	3,240
Assets for sale				174		174
Real estate trust investment		-		871		871
Deferred tax liabilities	\$	3,647	\$	638	\$	4,285
Deferred tax assets:						
Employee benefits	\$	1,120	\$	(1, 118)	\$	2
Claims reserve		1,869		338		2,207
Ops land		17		—		17
Deferred tax assets	\$	3,006	\$	(780)	\$	2,226
Net deferred tax assets (liabilities)	\$	(641)	\$	(1,418)	\$	(2,059

The movement in 2020 deferred tax liabilities and assets are:

	C	pening	_		1	Closing
	b	alance,	Recogr	nized in	t	balance
	Jan	uary 1,	compreh	ensive	Decem	ber 31,
		2020		ncome		2020
Deferred tax liabilities:						
Property, plant and equipment,						
including intangible asset	\$	3,444	\$	203	\$	3,647
Deferred tax liabilities	\$	3,444	\$	203	\$	3,647
Deferred tax assets:						
Employee benefits	\$	891	\$	229	\$	1,120
Claims reserve		1,665		204		1,869
Ops land		17		-		17
LTIP Plan		114		(114)		-
Deferred tax assets	\$	2,687	\$	319	\$	3,006
Net deferred tax assets (liabilities)	\$	(757)	\$	116	\$	(641

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

11. Gross claims and adjustment expenses:

Included in claims expenses were wage costs of \$3,915 (2020 - \$4,898).

12. Other expenses:

(a) Other operating and administrative expenses:

	2021	2020
Salaries	\$ 16,601	\$ 16,666
Benefits	155	4,872
Occupancy costs	1,158	1,342
Advertising and promotion	869	9,966
Insurance	251	242
Directors' fees	418	369
EDP and statistical	14,821	14,231
Telephone	318	296
Inspections and investigations	776	897
Postage	112	870
Professional fees	2,741	5,177
Bank processing fees	883	620
Regulatory assessment	479	401
Other	463	793
	\$ 40,045	\$ 56,742

Included in advertising and promotion for 2020 is \$8,903 for a one-time COVID relief payment made to members. Included in benefits for 2021 is a one time draw down of \$3,298 reducing the overall DB pension liability on wind up and closure of the DB Pension Plan.

(b) Other expense:

	2021	2020
Philanthropy fund	\$ 583	\$ 478
FV adjustment - asset held for sale	417	-
Equity accounted investee	446	-
Other	320	(29)
	\$ 1,766	\$ 449

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

13. Investment income:

	2021	 2020
Interest income	\$ 6,878	\$ 6,781
Dividend and distribution income	2,138	2,341
Realized gain on disposal of investments	6,261	7,332
Change in unrealized gain on investments	3,653	6,955
Investment expenses	(1,338)	(1,355)
	\$ 17,592	\$ 22,054

14. Related party transactions:

The Company entered into the following transactions with key management personnel, which are defined by IAS 24, Related Party Disclosures, as those persons having authority and responsibility for planning, directing and controlling the activities of the Company, including directors and management:

	2021	2020
Compensation: Salaries, employee benefits and directors' fees Total pension and other post-employment benefits	\$ 2,722 81	\$ 2,559 94
	\$ 2,803	\$ 2,653
Premiums	\$ 50	\$ 51
Claims paid	\$ 1	\$ -

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

15. Receivables:

	 2021	2020
Instalment premiums receivable	\$ 57,830	\$ 51,755
Receivable from agents and brokers	11,964	12,257
Due from reinsurers	484	1,348
Other receivables	2,516	523
	\$ 72,794	\$ 65,883

The carrying value of these assets approximate their fair value. Receivables and other assets of \$72,430 (2020 - \$65,562) will be realized within 12 months from the reporting date.

16. Accounts payable and accrued liabilities:

	2021	2020
Expenses due and accrued	\$ 15,629	\$ 12,100
Defined benefit pension plan		4,228
Other taxes due and accrued	3,146	2,554
Due to reinsurer	1,437	2,437
Employment benefits	756	668
Other liabilities	2,482	2,842
	\$ 23,450	\$ 24,829

The carrying value of these liabilities approximate their fair value. Accounts payable and accrued liabilities of \$23,333 (2020 - \$24,698) will be realized within 12 months from the reporting date.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

17. Capital management:

The Company's objectives with respect to capital management are to maintain a capital base that is structured to exceed regulatory requirements and to best utilize capital allocations.

The regulators measure the financial strength of property and casualty insurers using a minimum capital test ("MCT"). The regulators require property and casualty companies to comply with capital adequacy requirements. This test compares the Company's capital against the risk profile of the organization. The risk-based capital adequacy framework assesses the risk of assets, policy liabilities and other exposures by applying various factors that are dependent on the risks associated with the Company's assets. Additionally, an interest rate risk margin is included in the MCT by assessing the sensitivity of the Company's interest-sensitive assets and liabilities to changes in interest rates. During the year and for the years ending December 31, 2021 and 2020, the Company has consistently exceeded the minimum regulatory requirement for MCT. The regulator has the authority to request more extensive reporting and can place restrictions on the Company's operations if the Company falls below this requirement and deemed necessary.

For the purpose of capital management, the Company has defined capital as members' surplus.

18. Financial instrument and insurance risk management:

(a) Insurance risk management:

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

The above risk exposure is mitigated by diversification across a large portfolio of insurance. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Company purchases reinsurance as part of its risk mitigation program. Retention limits for the excess-of-loss reinsurance vary by product line.

Amounts recoverable from reinsurer are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contracts. Although the Company has reinsurance arrangements, it is not relieved of its direct obligations to its policyholders and thus a credit exposure exists with respect to ceded insurance, to the extent that the reinsurer is unable to meet its obligations assumed under such reinsurance agreements.

The Company writes insurance primarily over a 12-month duration. The most significant risks arise through high severity, low frequency events such as natural disasters or catastrophes. A concentration of risk may arise from insurance contracts issued in a specific geographic location since all insurance contracts are written in Ontario.

The Company manages this risk via its underwriting and reinsurance strategy within an overall risk management framework. Exposures are limited by having documented underwriting limits and criteria. Pricing of property and liability policies are based on assumptions in regard to trends and past experience, in an attempt to correctly match policy revenue with exposed risk. Automobile premiums are subject to approval by the FSRA and, therefore, may result in a delay in adjusting the pricing to exposed risk; in this case the Company has policies regarding renewal and new business accepted. Reinsurance is purchased to mitigate the effect of the potential loss to the Company. Reinsurance is placed with Farm Mutual Re. ("FMR"), a Canadian registered reinsurer.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

The Company follows a policy of underwriting and reinsuring contracts of insurance which, in the main, limit the liability of the Company to an amount on any one claim of \$1,100 (2020 - \$1,000) in the event of a property claim, an amount of \$1,250 (2020 - \$1,100) in the event of an automobile claim and \$1,270 (2020 - \$1,200) in the event of a liability claim. For amounts over the respective limits there is a 10% retention to a specified maximum. The Company also obtained reinsurance which limits the Company's liability to \$3,300 (2020 - \$3,000) in the event of a series of claims arising out of a single occurrence. In addition, the Company has obtained stop loss reinsurance which limits the liability of all claims in a specific year to 100% of gross net earned premiums for liability and automobile.

The Company is exposed to a pricing risk to the extent that unearned premiums are insufficient to meet the related future policy costs. Evaluation is performed regularly to estimate future claims costs, related expenses, and expected profit in relation to unearned premiums.

Automobile rates are subject to rate regulation through the FSRA.

The risks associated with insurance contracts are complex and subject to several variables which complicate quantitative sensitivity analysis. The Company's various techniques are based on past claims development experience to quantify these sensitivities. This includes indicators such as average claim cost, amount of claims occurrence, expected loss ratios and claims development as described in note 6.

	Property claims			Auto claims		
	2021		2020	2021		2020
5% increase in loss ratios:						
Gross	\$ (3, 253)	\$	(3, 179)	\$ (4,793)	\$	(4,313)
Net	(3,010)		(2,955)	(4,588)		(4,083)
5% decrease in loss ratios:						
Gross	\$ 3,253	\$	3,179	\$ 4,793	\$	4,313
Net	3,010		2,955	4,588		4,083

Results of sensitivity testing based on expected loss ratios are as follows, shown gross and net of reinsurance as impacted on pre-tax income:

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

	Farm claims			Commercial claims			
		2021		2020	 2021		2020
5% increase in loss ratios:							
Gross	\$	(1,592)	\$	(1,503)	\$ (1,037)	\$	(858
Net		(1,435)		(1,349)	(883)		(737
5% decrease in loss ratios:							
Gross	\$	1,592	\$	1,503	\$ 1,037	\$	858
Net		1,435		1,349	883		737

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

(b) Credit risk:

Credit risk is the risk of financial loss to the Company if a debtor fails to make payments of interest and principal when due. The Company is exposed to this risk relating to its debt holdings in its investment portfolio and the reliance on its reinsurer to make payment when certain loss conditions are met.

The Company's investment policy puts limits on the bond portfolio including portfolio composition limits, issuer type limits, bond quality limits, aggregate issuer limits, corporate sector limits and general guidelines for geographic exposure. The bond portfolio includes 94% (2020 - 92%) of bonds and debentures and short-term investments rated A or better. The Company's investment policy limits investment in bonds and debentures of the various ratings to limits ranging from 53% to 73% (2020 - 53% to 73%) of the Company's portfolio. Funds are primarily invested in bonds and debentures of Federal, Provincial or Municipal Government and corporations rated A or better. All fixed income portfolios are measured for performance on a quarterly basis and monitored by management on a monthly basis.

Reinsurance is placed with FMR. Management monitors the creditworthiness of FMR by reviewing their annual financial statements and through ongoing communications. Reinsurance treaties are reviewed annually by management prior to renewal of the reinsurance contracts.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

Premiums receivable are short-term in nature consisting of a large number of policyholders and are not subject to material credit risk. Regular review of outstanding receivables is performed to ensure credit worthiness.

In the course of operations, the Company enters into structured settlement contracts to discharge claims liabilities. In the event that the life insurance provider fails to meet its obligations, the Company will be liable for all outstanding amounts owing to the claimant. As of December 31, 2021, the exposure to this credit risk is \$2,545 (2020 - \$2,494).

The maximum exposure to investment credit risk is outlined in note 5.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

(c) Market risk:

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate as a result of market factors. Market factors include three types of risk: currency risk, interest rate risk and equity risk.

The Company's investment policy operates within the guidelines of the Ontario Insurance Act. An investment policy is in place and its application is monitored by the Investment Committee and the Board of Directors. Diversification techniques are utilized to minimize risk. The Policy limits the investment in Canadian equities and pooled fund holdings of foreign stock to a maximum of 25% of the total investments. In addition, the Company has added an investment allocation for real estate holdings to comprise 0% - 10% of total investments (see note 5 for related risk).

(i) Currency risk:

Currency risk relates to the Company operating in different currencies and converting non-Canadian earnings at different points in time at different foreign exchange levels when adverse changes in foreign currency exchange rates occur.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

The Company's foreign exchange risk is related to pooled fund stock holdings which are invested in foreign equities. The Company limits its holdings in foreign equity to 15% of the total market value of its investment portfolio in accordance with its investment policy. Foreign currency changes are monitored by the Investment Committee and holdings are adjusted when offside of the investment policy. At year end, there were nil foreign currency holdings held in the portfolio (2020 - nil).

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

(ii) Interest rate risk:

Interest rate risk is the potential for financial loss caused by fluctuations in fair value or future cash flows of financial instruments because of changes in market interest rates.

The Company is exposed to this risk through its interest-bearing investments (treasury bills, bonds and pooled funds (specifically mortgage investments)) and through its exposure to the defined benefit pension liabilities. The latter is evaluated by the plan actuary at least annually and adjusted in the pension liability as required.

Historical data and current information is used to profile the ultimate claims settlement pattern by class of insurance, which is then used in a broad sense to develop an investment policy and strategy. However, because a significant portion of the Company's assets relate to its capital rather than liabilities, the value of its interest rate-based assets exceeds its interest rate-based liabilities. As a result, generally, the Company's investment income will move with interest rates over the medium to long-term with short-term interest rate fluctuations creating unrealized gains or losses in comprehensive income. There are no occurrences where interest would be charged on liabilities; therefore, little protection is needed to ensure the fair market value of assets will be offset by a similar change in liabilities due to an interest rate change.

At December 31, 2021, a 1% move in interest rates, with all other variables held constant, could impact the market value of bonds by \$9,537 (2020 - \$8,378). These changes would be recognized in comprehensive income.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

18. Financial instrument and insurance risk management (continued):

(iii) Equity risk:

Equity risk is the uncertainty associated with the valuation of assets arising from changes in equity markets. The Company is exposed to this risk through its equity holdings typically held within pooled funds within its investment portfolio.

The Company's portfolio includes Canadian stocks and pooled fund holdings of foreign stocks with fair values that move with the Toronto Stock Exchange Composite Index and the MSCI Global Equity Index respectively. At December 31, 2021, a 10% movement in the stock markets with all other variables held constant would have an estimated effect on the fair values of the Company's common stocks, including pooled funds, of \$9,398 (2020 - \$8,188).

The Company's investment policy limits investment in preferred and common shares to a maximum of 25% of the market value of the portfolio.

Equities are monitored by the Board of Directors and holdings are adjusted following each quarter if the investments are offside of the investment policy.

(d) Liquidity risk:

Liquidity risk is the risk that the Company will not be able to meet all cash outflow obligations as they come due. The Company mitigates this risk by monitoring cash activities and expected outflows. The Company's current liabilities arise as claims are made. The Company does not have material liabilities that can be called unexpectedly at the demand of a lender or client. Claim payments are funded by current operating cash flow including investment income. See note 4 for maturity dates of the Company's bond portfolio.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

Notes to Financial Statements (continued) (In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

19. Philanthropy fund:

The Company established a Philanthropy Fund reserve with an approved funding formula. The internally restricted fund will be used to support not-for-profit organizations and events that provide growth opportunities for children, advance health care efforts for citizens and promote safety in everyday living within the communities where policyholders, staff and brokers reside. The Company makes disbursements throughout the calendar year based on applications from qualifying groups, organizations or general philanthropic decisions by the Company. Assuming the funding formula provisions are met, funds are then replenished annually to the Fund based on a percentage of Net Income before Tax. The Company expects to continue to provide additional contributions to this fund from the future profits of its operations.

20. Commitments and contingencies:

Nature of industry:

Due to the nature of the insurance industry, the Company is involved in and potentially subject to various claims by third parties arising out of the normal course and conduct of its business, which is taken into account in establishing its provision for unpaid claims and adjustment expenses. In addition, the Company is involved in and potentially subject to regular audits from federal and provincial tax authorities and as a result of these audits may receive assessments and reassessments. Although such matters cannot be predicted with certainty, management currently considers the Company's exposure to such claims and litigation, to the extent not covered by the Company's insurance policies or otherwise provided for, not to be material to the financial statements, but may have a material impact in future periods.

Due to the nature of the insurance industry, the Company is subject to litigation arising in the normal course of conducting its insurance business, which is taken into account in establishing its provision for unpaid claims and adjustment expenses.

The Company is also subject to insurance solvency regulations in all the provinces where it operates and has complied with all these solvency regulations. There are no contingencies associated with the Company's compliance or lack of compliance with such regulations.

Notes to Financial Statements (continued)

(In thousands of Canadian dollars, unless otherwise indicated)

Year ended December 31, 2021

20. Commitments and contingencies (continued):

The Company has future minimum commitments for service agreements pertaining to licensing, hosting and print services related to its policy administration system and leases for certain office equipment.

	2021	2020
Within 1 year After 1 year but not more than 5 years	\$ 6, 4 64 10,518	\$ 6,195 16,464
Over 5 years	-	-
	\$ 16,982	\$ 22,659

21. Subsequent events:

Asset held for sale:

Subsequent to year end, the Company entered into a firm Purchase and Sale Agreement for the previously identified surplus location and equipment. The transaction is scheduled to close on May 31, 2022 for the fair value assigned.

22. Comparative amounts:

Certain comparative amounts have been reclassified to conform to the current year's presentation.